

CHAPTER V

CONCLUSION AND SUGGESTION

This chapter consist of two section, the first section deals with the conclusion of findings of the research and the second deals with suggestion.

5.1. Conclusion

Based on the result a data analysis, the needs of speaking for tourism and hospitality at tourism destination in Toraja are used for tourism and hospitality, for fulfill job responsibilities in the tourism sector, to speak fluently, for tourism organizational and to intercede.

5.2.Suggestion

Based on the results of data analysis and conclusion, researcher would like to submit several suggestion as follow:

a Researchers

Useful for further researchers as a reference for research to be conducted. There are things that can be developed from this research that can be used by future researchers, namely being able to conduct research on English language needs in other destinations in Indonesia.

b Government

Can provide English language training for local residents so that local people have the ability to communicate to introduce tourist attractions to foreign

tourists who are visiting the area. From English language training activities for local residents is also one of the efforts in improving human resources especially for the people of North Toraja.

c Society

It is recommended that there be increased collaboration between the government, tourism industry player and society in planning and managing tourist destinations, to ensure inclusive and sustainable tourism development.

